



Application Serial No. 10/034,045

THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Thomas E. Jacobs
Title: SYSTEM AND METHOD
FOR FACILITATING
CUSTOMER
APPRECIATION

Application No.: 10/034,045

Filing Date: 12/27/2001

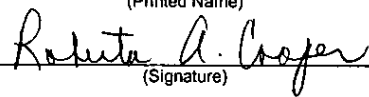
Examiner: Abraham Bahta

Art Unit: 1775

Confirmation No.: 1658

Atty. Dkt. No. 023720-0250

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

CERTIFICATE OF EXPRESS MAILING	
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REPLY AND AMENDMENT

This communication is responsive to the Office Action dated November 19, 2003, concerning the above-referenced Application. Applicant has enclosed with this Reply a Petition for Extension of Time to make this response timely.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this document.

Remarks begin on page 10 of this document.

Please amend the Application as follows:

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